



THIKA WATER AND SEWERAGE COMPANY LTD

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EQUITABLE WATER DISTRIBUTION PROGRAMME 2021

Due to rapid growth of Thika, the present water demand exceeds our current production capacity necessitating us to apply equitable water distribution as detailed below. We are also requesting our Customers to apply below water saving tips;

Water Saving Tips to Help in Conservation of Water:

- Always turn taps off tightly so they do not drip.
- You can reduce water usage by 40% to 50% by installing low-flush toilets.
- Do not leave the water running while brushing teeth, shaving or washing hands.
- Our water is treated with chlorine for human consumption and industrial use and is not meant or suitable for irrigation purposes.
- Have adequate water storage e.g., plastic tanks for domestic users to store enough water for use until the next supply cycle
- Report any leakages or water pipe bursts outside your premises to Thiwasco using our customer care hotline no 0720 418 444; Thiwasco Facebook Page or Email: info@thikawater.co.ke
- Report in confidence any suspected unmetered, illegal water connection or irregular water use in your neighborhood to 0724285538.

LARGER THIKA		
DAY	ZONE	AREA SERVED
Thursday	A	Tola, Githima and adjacent areas
Friday		Kisiwa, Mangu Investments and adjacent areas
Saturday		Karibaribi, Mpesa Academy and adjacent areas
Thursday, Friday, Saturday, Sunday	B	Maki, Kiganda, Maporomoko, Bahati Ridge estate
Thursday, Friday	C	Thika Greens, KALRO and adjacent areas
Saturday, Sunday		Githingiri and Bendor
Continuous Supply	D	Town CBD, Section 2, Section 9, Industrial area, Light Industry, Nanasi, Umoja Estate, Kiboko, U.T.I Estate/USAID Estate, TUDC Estate, Ofafa Estate, Starehe Estate, Majengo, Kimathi, Biafra, Pilot, YMCA, Bulleys, Thika Level 5 Hospital, Thika Prison, Viewland, Riverside Naidu
Sunday, Monday, Tuesday, Wednesday	E	Makongeni Estates, Kisii, Deacon Estate, Githima - Munyu, Kiganjo, Kiandutu, Athena, Kangcki, New sewerage, Kimunye, Muthaara, Maraba, Kamuthi, 12 th Battalion, Gachagi, Kamenu, Abduba
Sunday	F	Salama Estate
Monday, Tuesday	G	Landless Gatundu Gem Park route and adjacent area
Monday, Tuesday		Landless - Parkjel route, Landless kwa Jomo and adjacent area
Wednesday		Landless Riverside, Teachers' estate, Maua Estate, Mwana wi Kio, Lang'ata Estate
GATUANYAGA ZONE		
Thursday, Friday	H	Mukawa A – (Muguga area), Mukawa B (Fara Inya, Gatwanyaga primary sch, Gathanje river, Makongo) Thika River and Makongo, Mbagathi
Saturday		Parts of Mukawa A & B, Macheo, Miumbu
Monday	I	Upper Maganjo
Tuesday, Wednesday, Thursday		Miumbu, Rurii, Magana and Lower Maganjo
WITEITHIE ZONE		
Monday, Tuesday, Wednesday	J	Kwa Muhoti, Runda, Highland, River view estate area, Lower Witeithie near railwayline, Kibute area, lower Njemuwa area
Thursday, Friday		Apostolic Church Area, Vine Yard, Kingdom Annex, El Shaddai Area, wa Mutwe line, Glasten area
Friday, Saturday	K	The Ark, Shade Plaza, Gatu Area, Shammah, Lusaka Area, Oasis Line, Net Care, Posho Mill, Jubilee Line, Upper Witeithie.
Sunday	L	Muslim area, Athena area, Muhaka area, Ap Lines, Mang'u area, Dam site area, Baraka Estate, Highway area, Winway area, Iconic area, Subukia area.

Dial USSD CODE*483*002# for bill query. Payment Services Via Mpesa paybill no.-860100.Equity paybill no.860111 or at any Equity bank/agents across the country via A/C no.0090294392028.For those in unreticulated areas or incase of emergency water needs, you can order for water supply through our water bowser, charges at approved tariff of Kshs. 2812.50 for 9000 litres .Payment should be made through A/C No.16252,Pay Bill No.860100.