



THIKA WATER & SEWERAGE COMPANY LTD

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THIWASCO PUBLICATION

Thika Water & Sewerage Company began as a project which was initiated in 1950 at Chania River and commissioned in 1956. The project operated as a water department under the defunct Thika Municipal Council. THIWASCO was incorporated in July 2009 and began operations in September 2009 as a Water Service Provider (WSP) through enactment of SPA under the Athi Water Services Board (AWSB) as per water act 2002.

The County Government of Kiambu took over ownership of the Company through an amendment to the Memorandum and Articles of Association at an Extraordinary General Meeting held on 15th October 2013. Under the 2010 constitution water services is a responsibility of the County Government, hence THIWASCO is wholly owned by the County Government of Kiambu.

THIWASCO serves Thika Sub-County and its environs which cover an area of approximately 254 km² with the population of 366,638 (2019 National Census).

The major sources of water are Chania and Thika Rivers.

Water supply is obtained from Chania and Thika rivers through gravity into screen chambers and then pumped into the treatment plant. The company currently produces 39,550m³/d water against a demand of 56,000m³/d.



THIWASCOs main water treatment works

THIWASCO is mandated to serve the entire Thika Sub-county, also mandated to serve neighborhood areas of Witeithie in Juja Sub-county (including Nyacaba, Ngoingwa, Tora), and areas in Murang'a County (Githingiri, Golf View, Bahati Ridge, Thika Greens). In addition, the company has drilled boreholes to increase production. producing a total of 1,560m³/d.

1. Gatundu Landless Borehole
2. Maguguni Borehole
3. Ngoliba -A Catholic church
4. Ngoliba -B Market
5. Kilimambogo Borehole
6. Gatunyaga Salama Borehole
7. Maryhill Borehole
8. Kimuchu Primary Borehole
9. Matathia Borehole
10. Ngoliba
11. Kibute -Witeithie
12. Thika Primary
13. Kiandutu
14. Kiang'ombe

Due to rapid growth of population in Thika as reported in Kenya Census 2019, water demand exceeds our current production capacity necessitating us to have different proposed projects which are intended to complement the existing water treatment capacity of 36,000m³/d as well as sewerage works. The proposed project components are as follows:

1. Proposed Thika Water Supply Augmentation Project Karimenu- Mayhill Water Works –
The proposed project is intended to complement the existing wwater treatment capacity of 36,000m³/d by adding an additional 15,000m³/d to bring the total capacity to 51,000m³/day against a current demand of 55,439 m³/day based on 2019 Kenya Population and Housing Census data. Construction is expected to commence in mid-2021 and be completed by end 2022.

2. Thika Water and Sanitation Improvement Project- The project will include construction of an addition new 20,000m³/d water T-works extension at Thika, additional storage reservoirs, new sewerage pipelines to serve the North, South and East of Thika including 3 new additional sewerage T-Works in Thika Pilot (23,000m³/d), Nanga (17,000m³/d) and Gatuanryaga (7,000m³/d). The feasibility study has been approved and project is expected to start in 2021 and end in 2025.

SEWER CONNECTION

Our customers from Ngoigwa, Weteithie and Kiganjo can now make applications for sewer connection. Connection works will be borne by the applicant. (i.e., Cost of pipes and excavation). THIWASCO, will provide free supervision to ensure the works are done too standard.

Requirements include:

1. Copy of Identity Card.
2. Copy of K.R.A pin.

3. Must have fully Paid your Water bill.

SEWER CONNECTION CHARGES

- Ksh.5,000-Domestic consumer.
- Ksh.7,500-Commercial premises.
- Ksh.15,000-Industrial Premises.

Monthly Sewerage bill is calculated at 75% of Water charged.

ILLEGAL sewer and water connection using fraudulent agents will be penalized and legal action taken against him.



New sewerage ponds in series at Kang'oki sewerage treatment

We request our customers to partner with us in the following matters in order to improve the level of service.

- Report illegal connections through the customer service telephone numbers **0701053637** or **0720-418444** and through our customer service desks at the Thiwasco main offices near Chania Falls, Victory plaza, Witeithie, Gatwanyaga & Kilimambogo offices. We are offering financial reward of **kshs.5,000/-** for any reported and confirmed case.
- Taking care of water and sewerage infrastructure such as pipelines, manholes and chambers by ensuring that there are no buildings erected on pipelines and report damage and vandalism of the same.
- For those customers whose water meters are not accessible, kindly contact us to organize for meter relocation at an appropriate place accessible by our meter readers.
- For meters that we are unable to access due to gate locked, please respond to the text messages on the telephone numbers provided in time to enable us bill you on actual reading.
- We also request you to pay your water bills in time to enable us serve you better.
- We encourage you to use water sparingly.

Dial **USSD CODE*604#** for bill query

Payment services via **Mpesa pay bill no. – 860100**

Equity **paybill no. 860111** or at any Equity bank/agents across the country via **A/C no. 0090294392028**

You can also contact us for more information through the following channels;

Email: info@thikawater.co.ke

Thiwasco Toll Free Number 0800724948

Telephone 0701053637 or 0720418444.

Please pay your water and sewerage bills to enable us continue serving you better.

Stay Safe, Stay at Home, Maintain Social Distance!